

"Growing with the latest in technology..."

Thank you for coming!

OMS User Conference May 20, 2011



Special points of interest:

- OMS 2012 Released
- Users from Across the US and from Across the street attend OMS User Conference 2011
- Guest Speakers offer new ways of using OMS
- OMS Customer Analysts present many new features and functions of OMS
- Record attendance witnesses new version of OMS 2012
- Keynote Address focuses on change, agility and adaptability

The opening of the conference featured a keynote address about "...*Being a Different Business for a Different Future...*" This quote was made by Dr. W. Edwards Demming the founding father of modern business management some 80-years ago and it still holds true to today.

Agility is the key to growing your business in a changing business world.



Master System
ERP Business Software Solutions



Conference Featured New Product Introductions, New Module Introductions, Guest User Presentations

Master System unveiled OMS 2012 to a record turnout of OMS Users at this years OMS User Conference at the Arcadia Golf and Tennis Club Ballroom. OMS users from across the U.S. and across the street saw first hand the newest release of OMS 2012.

The newest version of eMaster Enterprise was also presented at the conference. Enterprise eMaster represents the next generation of eCommerce integration to OMS.

Among the many presentation sessions OMS Support Analysts shared OMS func-

tionality for EDI, CRM, WMS, and the OMS Email Manager. Handouts are available on our website at www.mastersystem.com.

OMS User Speakers, Ed James and Marc Stewart, were also in attendance and presented OMS functionality in the areas of Business Intelligence Reporting and Retail/Wholesale Distribution.



"Customer Service is Great :)" Survey

We appreciate your comments on the survey forms and read one by one very carefully to improve our software and customer service.

A Special Thank You

We would like to express our heartfelt thanks to our OMS Users for your very active participation in our recent 2011 OMS User Conference. Our CEO and President, Mr. Robert Wan wants to take this chance to again pass on his sincere appreciation for our OMS Users' ef-

forts in supporting OMS in this important undertaking.

On both a professional and at a personal level, we really appreciate the time we were able to spend together for fun and reflection during conference times.



We all hope to see you all next time!